

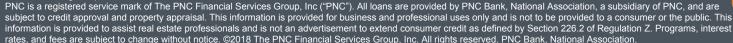


### What is Your Primary Goal with Facebook® Ads?

- Leads
- Branding
- Sphere of Influence Growth
- Geographic Farming (Digitally)



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





## FEB 2018

## CREATING FACEBOOK® ADS THAT REALLY WORK

WHAT'S TRENDING NOW

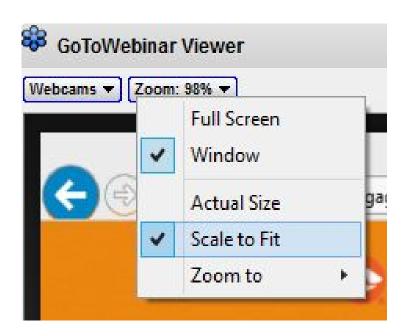
Hosted by: Jim Marks & Ryan Rockwood



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.







### **Important NOTE!**

If you are NOT seeing the presentation at Full Screen please adjust the zoom on your GoTo Viewer window (see screenshot).



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.









#### 1) YOU ARE MUTED FOR THE DURATION OF THE WEBINAR

to eliminate noise interference and minimize presentation interruptions. As much as we would love to open the webinar up to discussion, there are too many people to do so effectively.



#### 2) THIS WEBINAR WILL LAST 60 MINUTES

Our goal is to complete our presentation within 50-55 minutes and open up the last 5-10 minutes for questions



#### 3) THIS WEBINAR IS BEING RECORDED

PNC Bank will post the recording on their website (custom link to be given at the end of the webinar)

#### IMPORTANT HOUSEKEEPING



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





## HAVE QUESTIONS? Not A Problem!

Locate the Questions Panel.

You CAN type a question in your control panel.

We will do our best to answer it.





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.







### If we teach it on this webinar series, it's been









The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.







### **Poll Results**



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.











The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.









The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.









The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





WRITING ADS FOR FACEBOOK® REQUIRES **A COMPLETELY** NEW APPROACH



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





## facebook. Ads are NOT

### Adwords® Ads

#### Laguna Beach Real Estate | www.LagunaBeachRealEstate.com

Ad www.lagunabeachrealestate.com/ ▼ (949) 355-1622

Laguna Beach Real Estate Listings - Detailed Property Photos, Videos, Aerial Map

Sandy Beaches · Beautiful Scenery · Blue Water Ocean Views

Types: Residential, Lot-Land, Rental, Mobile Home

Oceanfront Homes For Sale · Ocean View Homes For Sale

#### Laguna Beach Real Estate | Listings Updated Every 15 Min | redfin.com

Ad www.redfin.com/Laguna\_Beach ▼

Search Homes for Sale. Contact a Local Agent to start finding your next home.

#### Laguna Beach CA | Explore Homes On Zillow | zillow.com

Ad www.zillow.com/Homes/Laguna-Beach-CA ▼

\*\*\* Rating for zillow.com: 4.7 - 959 reviews

Browse **Laguna Beach** CA homes for sale. View home details, photos & more! See Video Walkthroughs · Save Your Search Filters · Free Mortgage Calculator

Types: Homes, Townhouses, Condos, Apartments

#### CA Real Estate - Laguna Beach Homes for Sale - realtor.com

Ad www.realtor.com/ ▼

★★★★★ Rating for realtor.com: 4.8 - 247 reviews

Listings Updated Every 15 Minutes. View Photos and Request a Showing.

Types: Homes, Townhomes, Condos, Apartments, Home Rentals



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





## facebook. Ads are NOT

### Adv

Laguna Beach Real Estate

Ad www.lagunabeachrealestate

Laguna Beach Real Estate Listings

Sandy Beaches · Beautiful Scenery ·

Types: Residential. Lot-Land. Rental.

#### Laguna Beach Real Estate Ad www.redfin.com/Laguna\_Bea

Oceanfront Homes For Sale · Ocean

Search Homes for Sale. Contact a L

#### Laguna Beach CA | Explore

Ad www.zillow.com/Homes/Lag

\*\*\*\*\*\*\* Rating for zillow.com: 4.
Browse Laguna Beach CA homes fo
See Video Walkthroughs · Save Your

Types: Homes. Townhouses. Condoi

#### CA Real Estate - Laguna B Ad www.realtor.com/ ▼

\*\*\*\* Rating for realtor.com: Listings Updated Every 15 Minutes.

Types: Homes, Townhomes, Condo





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





## facebook. Ads are NOT

Magazine Ads

#### Adwords® Ads

Laguna Beach Real Estate | www.LagunaBeachRealEstate.com

Ad] www.lagunabeachrealestate.com/▼ (949) 355-162/ Laguna Beach Real Estate Listings - Det Sandy Beaches - Beautiful Scenery - Blue Types: Residential, Lot-Land, Rental, Mot Oceanfront Homes For Sale - Ocean Viev

#### Laguna Beach Real Estate | L

Ad www.redfin.com/Laguna\_Beach Search Homes for Sale. Contact a Local

#### Laguna Beach CA | Explore H

Ad] www.zillow.com/Homes/Laguna
★★★★ Rating for zillow.com: 4,7 - 9
Browse Laguna Beach CA homes for sal
See Video Walkthroughs · Save Your Sea
Types: Homes. Townhouses. Condos. An

#### CA Real Estate - Laguna Beac

★★★★ Rating for realtor.com: 4.8 -Listings Updated Every 15 Minutes. Vie Types: Homes, Townhomes, Condos, A







The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





## facebook. Ads are NOT

Adwords® Ads

Laguna Beach Real Estate | www.LagunaBeachRealEstate.com

Add www.lagunabeachrealestate.com/▼ (949) 355-1622
Laguna Beach Real Estate Listings - Det
Sandy Beaches - Beautiful Scenery - Blue
Types: Residential, Lot-Land, Rental, Mot
Oceanfront Homes For Sale - Ocean View

#### Laguna Beach Real Estate | L

Ad www.redfin.com/Laguna\_Beach Search Homes for Sale. Contact a Local

#### Laguna Beach CA | Explore H

Ad] www.zillow.com/Homes/Laguna
★★★★ Rating for zillow.com: 4,7 - 9
Browse Laguna Beach CA homes for sal
See Video Walkthroughs · Save Your Sea
Types: Homes. Townhouses. Condos. An

#### CA Real Estate - Laguna Beac

\*\*\* \* Rating for realtor.com: 4.8 -Listings Updated Every 15 Minutes. Vier Types: Homes, Townhomes, Condos, Ap











The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.



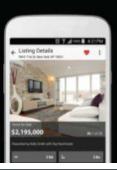


Carrier fees for data usage may apply

#### FIND YOUR NEXT APARTMENT IN A NEW YORK MINUTE.

Introducing the new real tor.com\*

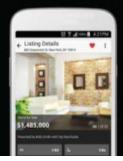




THE NYC REAL ESTATE MARKET NOW FITS IN YOUR BACK POCKET.

Introducing the new real tor.com\*

real estate in real time: most for-sale listings are updated on realter.comft at least every 15 minutes on average.



DON'T SLEEP ON YOUR NEXT APARTMENT. BUY IT.

Introducing the new
real tor:com\*
real estate in real time



real estate in real time: most for-sale fistings are updated on realter comit at least every 15 minutes on average.



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





## Facebook® Ad-topsy





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





## Facebook® Ad-topsy





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





## Facebook® Ad-topsy





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.









The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





### **BAD NEWS**

Your ad copy doesn't matter (much)

On Facebook<sup>®</sup> ads, the visuals win the day.





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





# A Unoriginal Great Idea!

"If it's all about the image...."





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





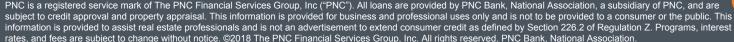
### 20% Text Rule

Still a good guide despite a slight relaxation on the rule.





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.







### 20% Text Rule

Still a good guide despite a slight relaxation on the rule.



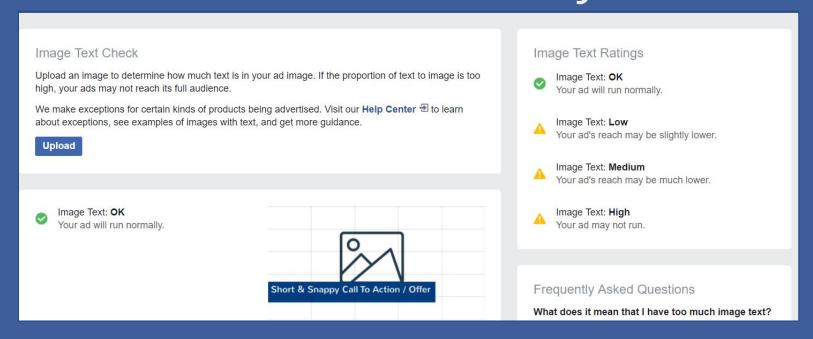


The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





### Facebook®'s new overlay tool



### Try it out at <a href="http://VirtualResults.com/overlay">http://VirtualResults.com/overlay</a>



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





# So What is Most Important?





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





Let's Take Another Look: Facebook® Ad-topsy







The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





Let's Take Another Look: Facebook® Ad-topsy

1

Best Photo / Most Important Message "Short and Snappy" on dark background





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





Let's Take Another Look: Facebook® Ad-topsy

2

Headline, repeat "Short and Snappy" image text and perhaps expand on it.





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





Let's Take Another Look: Facebook® Ad-topsy

Ad body text





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





Let's Take Another Look: | Facebook® Ad-topsy

4 Newsfeed Link Description





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





Let's Take Another Look: Facebook® Ad-topsy

5 Call To Action





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





### Time to Define Your Hierarchy of Goals

What do you want Facebook<sup>®</sup> users to do? *Important note: Buying your listing is not a valid answer. That's not possible on Facebook*<sup>®</sup> (Yet)!





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





### Time to Define Your Hierarchy of Goals







Branding < Sphere of Influence < Lead



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.







### What's Your Offer? (Call to Action / Main Message)

Hint: Spend some time on this because it has to be truly special for great results.

#### **Offer: Brainstorming**

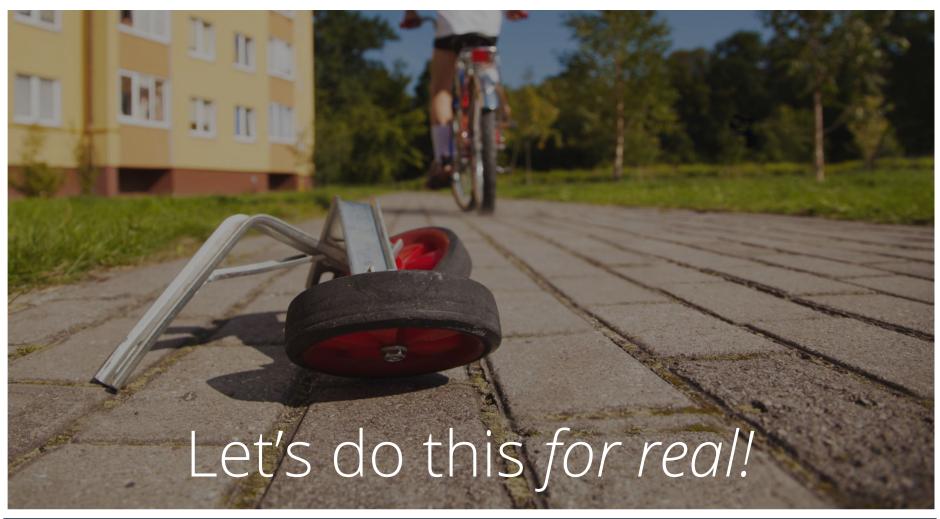
- **New.** "Not yet listed." "Coming soon." Only available here
- **Insult.** Comparison to competition, etc. State something opposite to norms. "Do not consider this house unless X is important to you" **Dream.** "If you lived here, you'd be home now." "What if your private school tuition went toward your mortgage?" "Imagine the memories you'll make."
- **Bye-bye.** Kill something off, leave it behind. "Popcorn ceilings are dead" "Granite is so 2017"
- **Hello again.** Declare something as "back." "Remind me why we didn't want a lawn?"
- **Bad guy.** "Neighbors furious over listing price" "We'll tell you what other agents won't"



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice









The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.







Our Goal Lead

Our Offer Lowest Price Per SQFT



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.







Let's Start With The Image

- Our Goal: Lead
- Our Offer: Lowest Price Per SQFT





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.

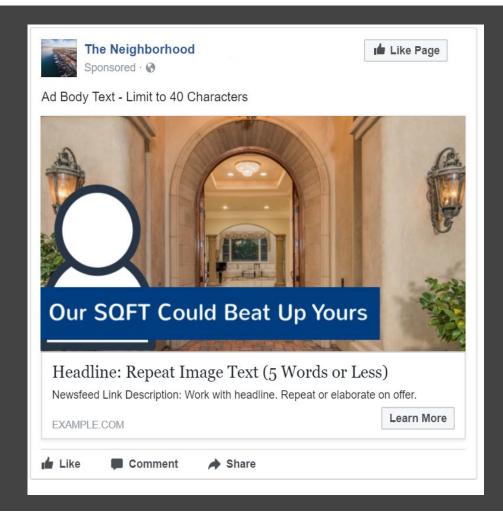






#### Tips For The Image & Image Text

- Use the best image to achieve your objective
- Is a listing photo best / required?
- Text to be Short / Powerful
- Repeat image text in headline
- Repeat image text in body text
- Keep text under 20% (use tool)
- Add colored background behind text
- Our Goal: Lead
- Our Offer: Lowest Price Per SQFT





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.







#### Tips For The Headline

- 5 Words
- Remember *benefits* vs features
- You get 1 message
- Write for the click (not the sale)
- Calls to Action when possible



Our Goal: Lead

Our Offer: Lowest Price Per SQFT



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.



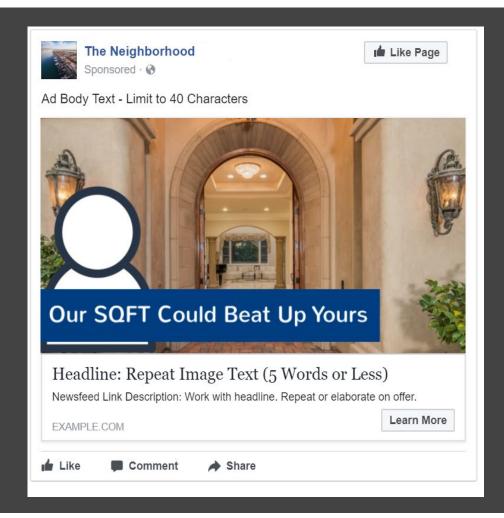




#### Tips For Ad Body Text

- Ideally 40 Characters, max 90 characters
- Reinforce / Restate your Offer / Headline
- Include Calls to Action

- Our Goal: Lead
- Our Offer: Lowest Price Per SQFT





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





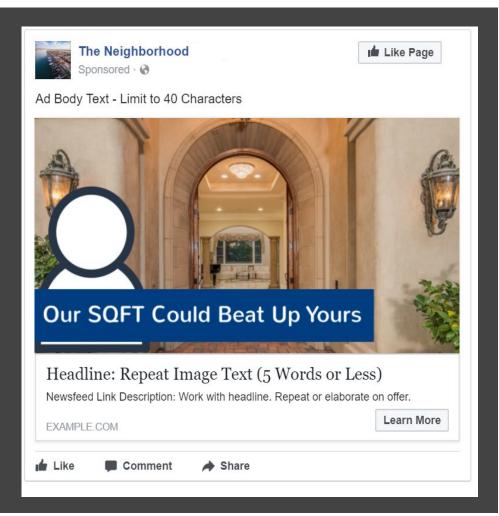


#### Tips For Newsfeed Description

- Reinforce your Headline
- Continue the ad's sole message
- Write for the click
- Tell users exactly what to do
- Reinforce and expand on your offer

#### Tips For Offer Button

- Learn More or Shop Now
- Our Goal: Lead
- Our Offer: Lowest Price Per SQFT

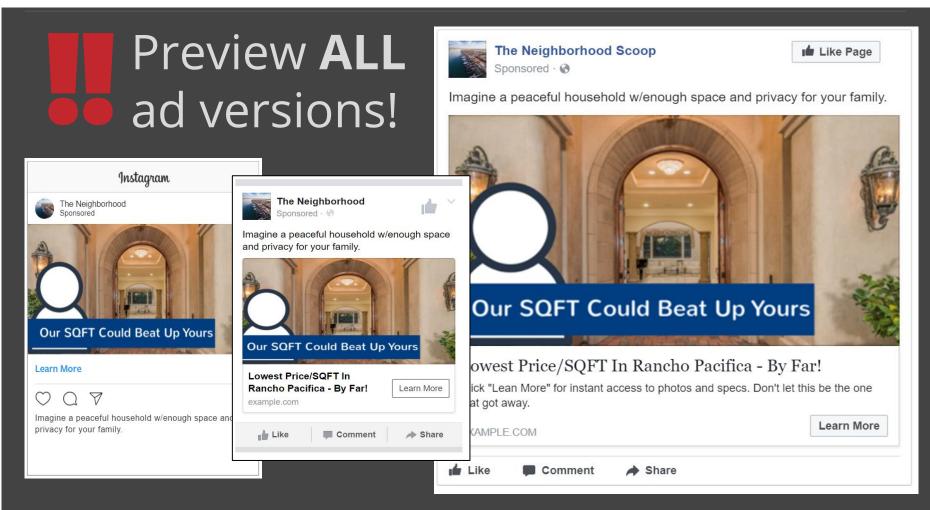




The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.









The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





# Facebook®'s Creative Tips for Making Ads

http://virtualresults.com/creative-tips





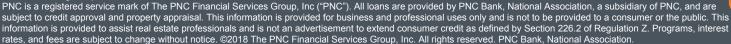




# Never forget Facebook<sup>®</sup>'s super power:

Audience Targeting

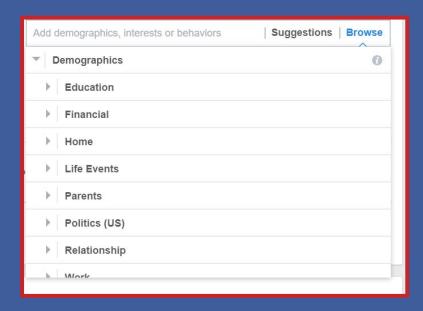








## Audience Targeting





**Demographics** 

Choose people based on traits like age, gender, relationship status, education, workplace, job titles and more.









## Audience Targeting

#### **Demographics Cheat Sheet**



- Age = Average age of your clients, minus 10 years, with logical low/high based on your market. Ex: If your average client age is 45. Target users 35 to 65.
- Education = College Grad+
- Financial = Select a minimum based on market
- Home = New Parents / Home Type / Home Value
- Life Events = Newly Engaged / Newlywed / Recently moved
- Job Title = Realtor :)



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





### Your Turn



#### Rewrite the body text (top) for:

- Age 55+
- Non parents
- Realtors
- Age 30 and below
- Newlywed
- New Parents



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





## SO, ARE YOU READY TO IMPLEMENT THIS STRATEGY?





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





### Loving This Presentation?



Get the presentation and access webinar replays at VirtualResults.com/Webinar











## Webinar Strategy for 2018 Monthly Webinars

#IDME SALE S CUS

REAL ESTATE PROFE

FIRST TIME HOMEBUTOMER EXPERIENCE HOME

AGFESSIONALS HOUSING MARKE.

OMEBUYERS TECHNOLOGY HOME SALE

RIENCE HOME LENDING PROCESS REAL ES

DALS HOUSING MARKET TOP TEN LIST F

S TECHNOLOGY HOME SALES CUSTOMER

NO PROCESS REAL ESTATE PROFESSION

IP TEN LIST FIRST TIME HOMEBUYERS TI

S CUSTOMER EXPERIENCE HOME LENDIN

TE PROFESSIONALS HOUSING MARKET TO

HOMEBUYERS TECHNOLOGY HOME SALE

JINALS HOUSING MARKET TOP TEN LIST F

\*\*TECHNOLOGY HOME SALES CUSTOMEP

S REAL

EIRST

WHAT'S TRENDING NOW

#### Each will teach ONE KEY strategy that:

- Drives Traffic
- Creates Conversion
- Retains Sphere
- Creates REAL Business

Questions or Comments? Support@virtualresults.com



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





## Notes and Replay from Today's Presentation

Visit the PNC Mortgage Agent Alliance Website

<u>pnc.com/agentalliance</u>

Replay:

virtualresults.com/pnc-replay





