



How often do you use Instagram®?

- Nada
- Have an account
- Weekly
- Daily
- 3x+ Daily





APRIL 2018

LEVERAGING INSTAGRAM® IN YOUR SOCIAL MEDIA STRATEGY

THERE SO, S COS.

FROM THE SO, S COS.

FROM THE STATE ARTHRAT

OF PRICE THE BOMESOT

ORDER BOMESON HOMES

ORDERS TECHNOLOGY INTRE SOLUCHESCH FOR A TECHNOLOGY INTRE SOLUCHESCH FOR A TECHNOLOGY INTRE SOLUCHESCH FOR A TECHNOLOGY INTRE SOLUTHE STOCKES THOME SALUE CONTONES

FOR PROCESS THOME SALUE CONTONES

TO CHESCH FOR THIS HOMESON FOR A THOMESON FOR THE PROCESS HOME

FOR PROCESS THOME SALUE CONTONES

TO CHESCH FOR A TECHNOLOGY HOME SALUE
TO CHESCH FOR A TECHNOLOGY HOME SALUE
TO CHESCH FOR A TECHNOLOGY HOME SALUE
TO CHESCH FOR A THOME SALUE CONTONES

THOMESON FOR THOMESON FOR THE SALUE CONTONES

THE SALU

WHAT'S TRENDING NOW

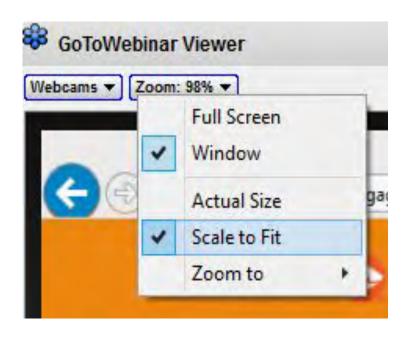
Hosted by: Jim Marks & Ryan Rockwood











Important NOTE!

If you are NOT seeing the presentation at Full Screen please adjust the zoom on your GoTo Viewer window (see screenshot).









1) YOU ARE MUTED FOR THE DURATION OF THE WEBINAR

to eliminate noise interference and minimize presentation interruptions. As much as we would love to open the webinar up to discussion, there are too many people to do so effectively.



2) THIS WEBINAR WILL LAST 60 MINUTES

Our goal is to complete our presentation within 50-55 minutes and open up the last 5-10 minutes for questions



3) THIS WEBINAR IS BEING RECORDED

PNC Bank will post the recording on their website (custom link to be given at the end of the webinar)

IMPORTANT HOUSEKEEPING



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professio advice.



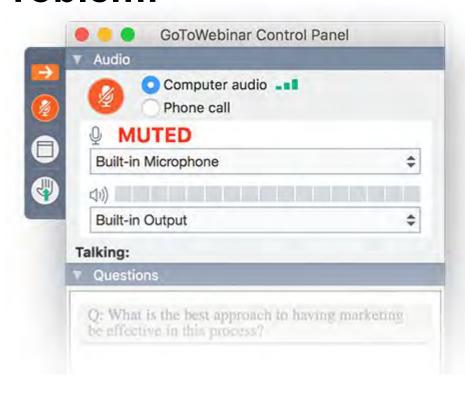


HAVE QUESTIONS? Not A Problem!

Locate the Questions Panel.

You CAN type a question in your control panel.

We will do our best to answer it.









If we teach it on this webinar series, it's been









The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.







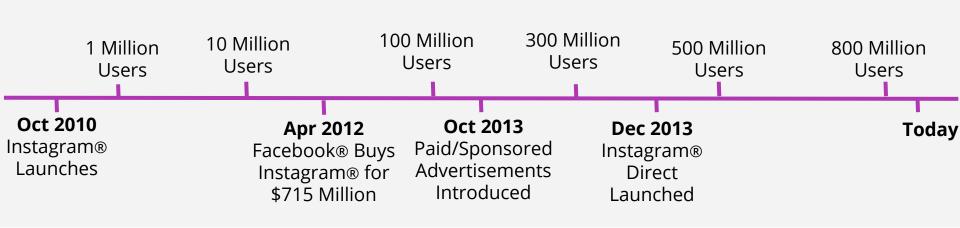
Poll Results







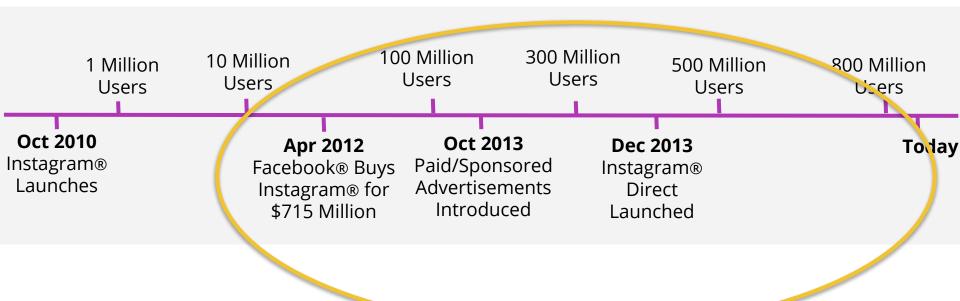
Instagram®







a brief history of Instagram®







Instagram®





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





IN 2018, INSTAGRAM® DEMANDS YOUR ATTENTION

Instagram[®] now has 800 million monthly active users, and 500 million daily active users.

70% of users log in at least once per day72% of users purchased products seen on Instagram®80% of users follow at least one business









SHOULD YOU DIVE DEEP? IT DEPENDS.



POP QUIZ

- (Y/N) Do you use and enjoy Instagram® already? (Y/N) Learning a new(er) social network sounds fun! (Y/N) Sharing more (often personal) info sounds fun!
- 4. (Y/N) You are funny, insightful or quirky.. 5. (Y/N) You prefer images/videos to text?

If you answered Yes to 3 or more of these questions, it's full speed ahead. You may have found your new favorite thing.

Regardless, everyone should know and use Instagram for their business.







What Is Your Goal?







USER ENGAGEMENT



BRAND AWARENESS



LEAD CAPTURE







SO WHAT'S SO UNIQUE ABOUT INSTAGRAM®?



- Images and Videos first
- Hashtags have increased importance
- On Cinks in Posts!
- Heavy User Engagement







STEP ONE: ACCOUNT SET UP



Instagram®



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





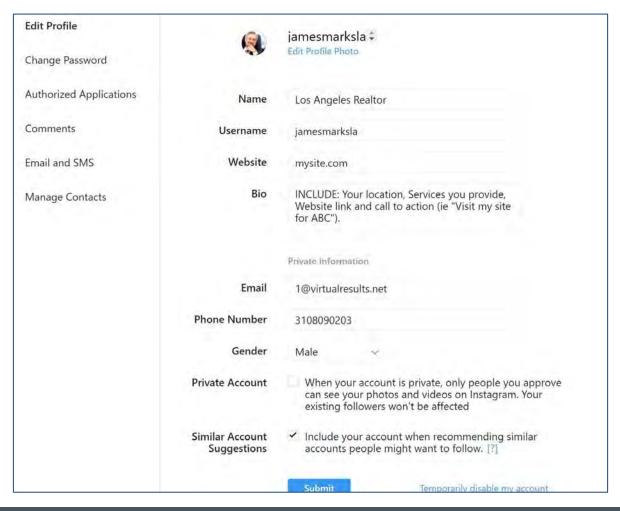


Carrier fees for data usage may apply







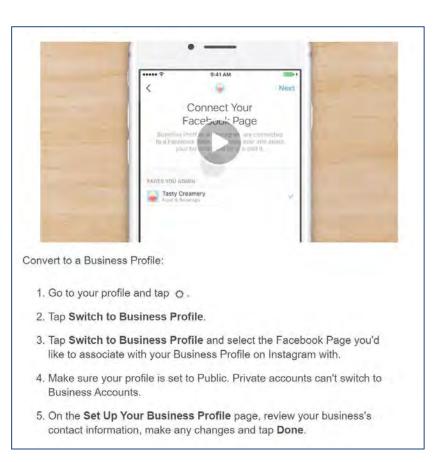


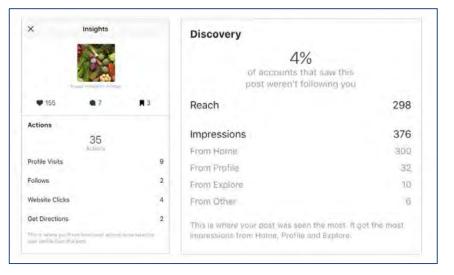






CONVERT YOUR INSTAGRAM® PROFILE TO A BUSINESS PROFILE



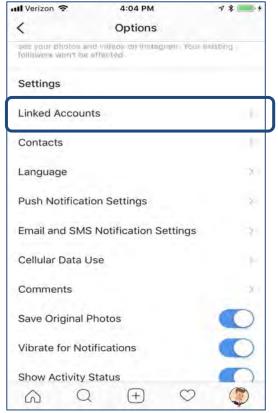








AUTOPOST TO FACEBOOK® AND TWITTER® (APP ONLY)



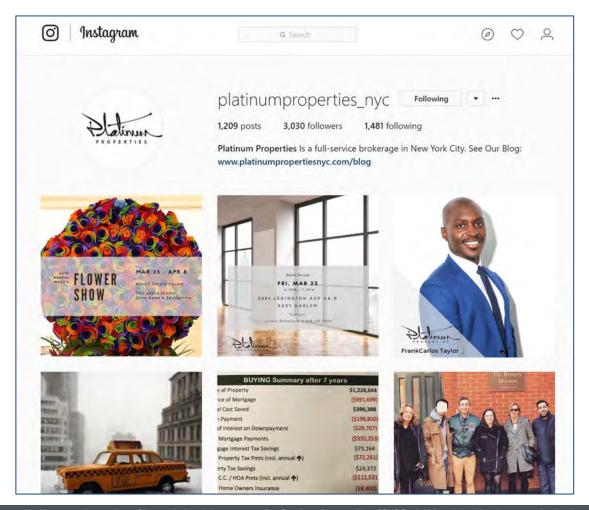


Carrier fees for data usage may apply







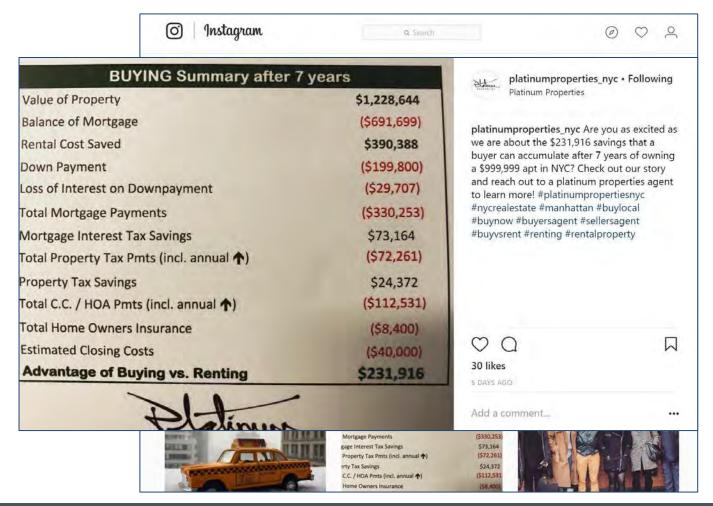




The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.









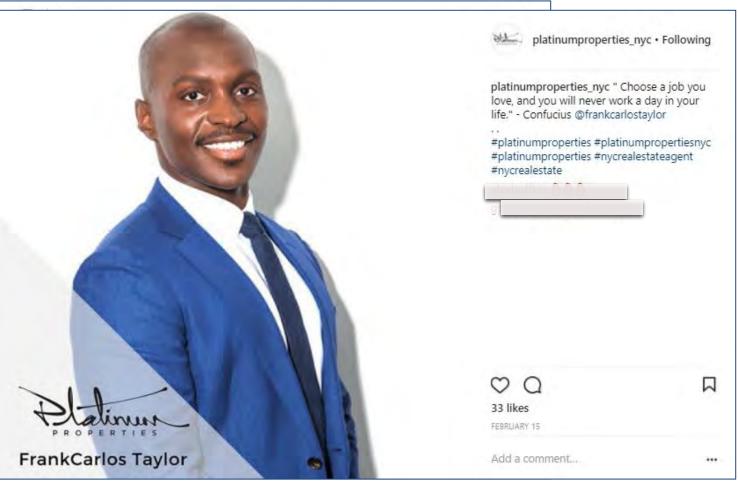
The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.







Value of Property
Balance of Mortgage
Rental Cost Saved
Down Payment
Loss of Interest on Do
Total Mortgage Payme
Mortgage Interest Tax
Total Property Tax Pm
Property Tax Savings
Total C.C. / HOA Pmts
Total Home Owners In
Estimated Closing Cos
Advantage of Buy

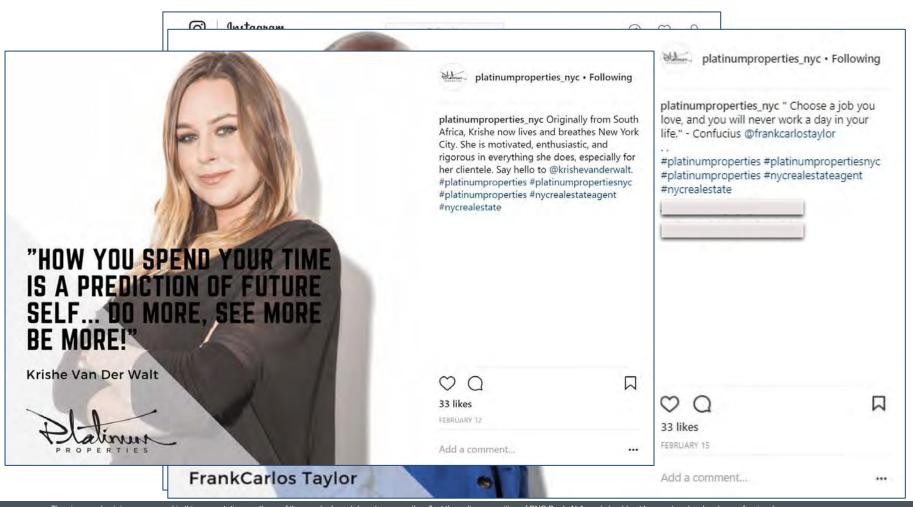




The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.



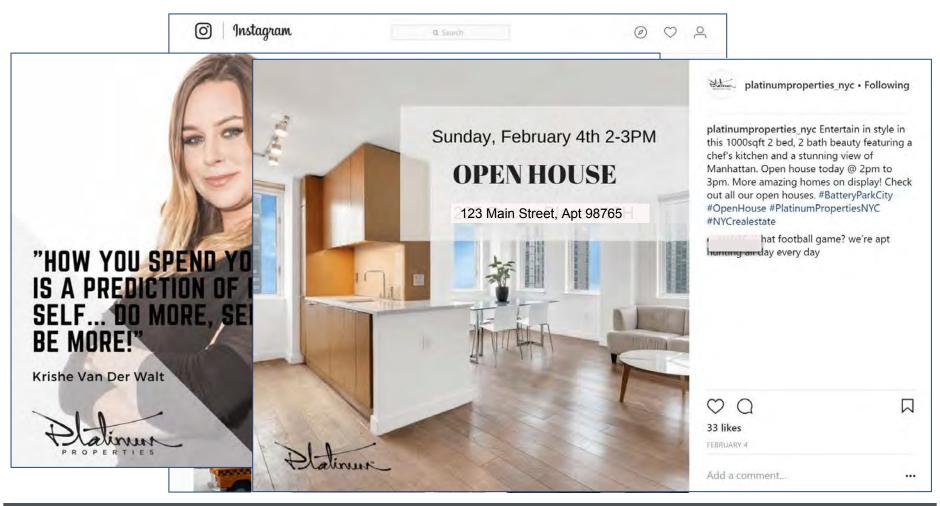




The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





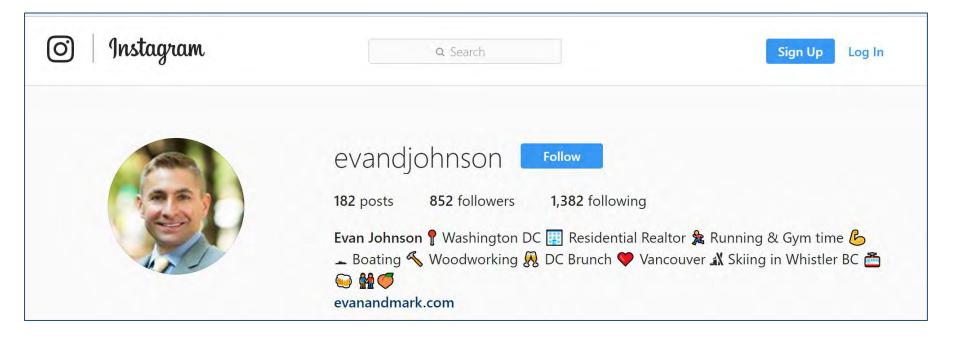




The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.



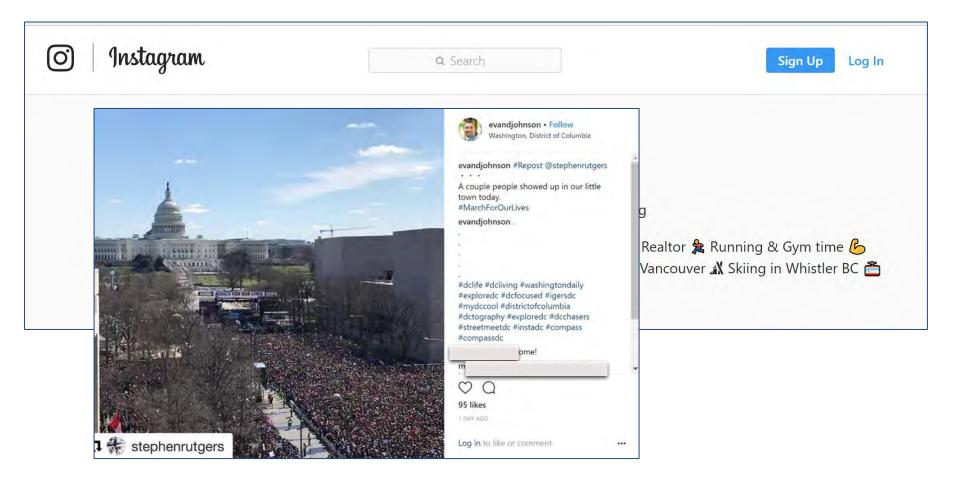














The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.









The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





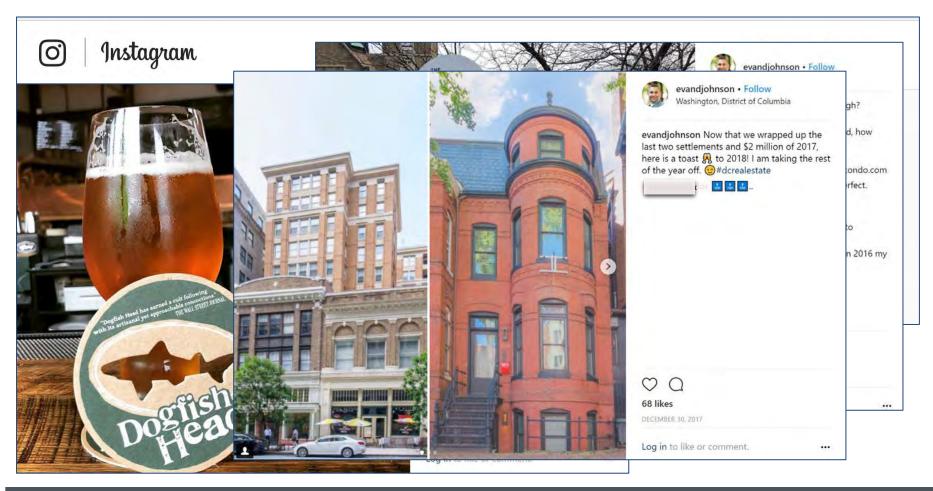




The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.









The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





STEP TWO: CONTENT PLAN



Instagram®



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





WHAT TO POST

WE PRESENT TWO CONTENT PLANS TO YOU!

(You may wish to master the Standard tract first)

Standard tract:

- Coming Soon
- Just Listed
- Just Sold
- Testimonials
- Open House
- Behind the Scenes

Advanced Tract (Standard tract, PLUS):

- Adventures in Real Estate
- Community Life
- Hall of Shame
- Team Spotlight
- Local Business
- Local Influencers
- Community Events
- From the Archives
- Text Quotes
- Paid Ads

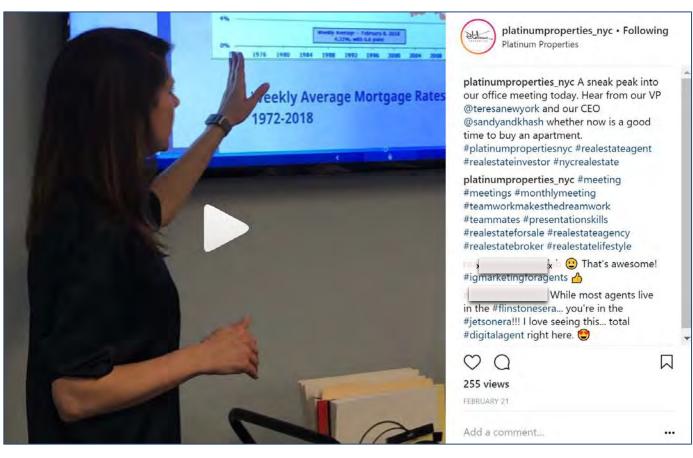








EXAMPLES OF ADVANCED TRACT: BEHIND THE SCENES









EXAMPLES OF ADVANCED TRACT: LOCAL BUSINESS









EXAMPLES OF ADVANCED TRACT: HALL OF SHAME

llow Ownership Type: Freehold est "exclusion" to date. #epicfail #realtor HST Applicable: Condo Corp#: Condo Fee Comm Elem Fee: No Additional Listing Information Area Features: Features/Amenities: Schools: Fridge, Stove, Dishwasher, Microwave, Wa IIIWIWIDIWIIDII **Upstairs Toilet Seat** Exclusions: Rented Equipment: None **NOVEMBER 30, 2017** REALTORS Information Add a comment... ...







EXAMPLES OF ADVANCED TRACT: TEAM SPOTLIGHT

MHATTO POST









EXAMPLES OF ADVANCED TRACT: COMMUNITY EVENTS/LIFE





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





EXAMPLES OF ADVANCED TRACT: ADVENTURES IN REAL ESTATE









CREATE A CONTENT CALENDAR

Planning ahead is the only way this is going to work, for busy Real Estate Agents.

Create a Monthly calendar for what you will post and when.

Ideally post 3-5 times per week. But that's not going to happen right away. Consistency is most important.







Sun Apr 1	Mon 2	Tue 3	Wed 4	Thu 5	Fri 6	Sat 7
	9am Just Sold - Ins			5pm Testimonial - I	12pm Open House -	
8	9	10	11	12	13	14
	9pm Just Listed - Ir			5pm Coming soon -	12pm Open House	
		Stanc	lard T	ract		
15	16	17	18	19	20	21
	9am Just Sold - Ins			5pm Behind the sce	■ 12pm Open House ·	
22	23	24	25	26	27	28
	 9pm Just Listed - Ir 			5pm Behind the sce	• 12pm Open House	
29	30	May 1	2	3	4	5
	9am Just Sold - Ins			 5pm Testimonial - I 	■ 12pm Open House -	+



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





Sun Apr	r	Mon 2	Tue 3	Wed 4	Thu 5	Fri 6	Sat 7
		9am Just Sold - Instag	• 11:30am Local busines	• 11:30am Adventures in	• 5pm Testimonial - Inst	• 12pm Open House - In:	
8		9	10	11	12	13	14
		9pm Just Listed - Insta		of Tract	5pm Coming soon - Ins	● 12pm Open House - In:	
15		16			19 5pm Behind the scene:	20	21
		an Just Sold - History	11.South Community e	71.50am Hall of Stiante	opin bennia the scene.	Tzpiii open nouse - iii,	
22		23	24	25	26	27	28
		9pm Just Listed - Insta	11:30am From the arch	• 10am Team spotlight	5pm Behind the scene:	12pm Open House - In:	
29		30	May 1	2	3	4	5
		9am Just Sold - Instag	11:30am Local busines	● 11:30am Adventures in	 5pm Testimonial - Inst 	12pm Open House - In:	



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





Download these Calendar templates!



(Presentation replay / notes link at end of presentation)







WRITING CAPTIONS

Don't always try to sell in every post.

Offer value to your audience.

Write in call to actions to boost engagement.

Example: Yes or no, would you live in this luxury villa?

Never just post hashtags and no caption.







Standard Tract

STEP THREE: HASHTAGS & WHEN TO POST



Instagram®



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





WHAT ARE #HASHTAGS?

#clickablecategories
#wiredforsuccesswebinars

HOW DO #HASHTAGS WORK?

Once a user clicks on a specific #hashtag, all content using the same #hashtag is shown on a single results page.

#YourBrokerage #JustSold #YourNeighborhood #YourCityRealEstate







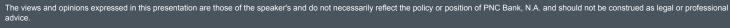


HASHTAG ETIQUETTE

- #Don't-string-together-too-many-words
- Don't spam. #UnRelated-Hashtags
- Learn/use trending hashtags for your topic
- Don't always reuse the same hashtags #overandoverandover
- Feel free to put hashtags in your comments, instead of the caption. Just make sure you post them immediately after publishing.











Hashtag Research









WHAT ARE THE BEST TIMES TO POST?

Unfortunately, this isn't a one-size-fits-all kind of a question. Plus, the answer is constantly evolving. We can give you recommended times, but it's up to you to analyze your audience response and adjust your strategy from there.

POSTING TIME ANALYSIS TIPS

- Experiment with different times and see how your results vary.
- 2) Pay attention to time zones.

Mondays, Thursdays & Saturdays 8-9am, 11am-12pm & 7pm-9pm







Standard Tract

STEP FOUR: GET STARTED



Instagram®

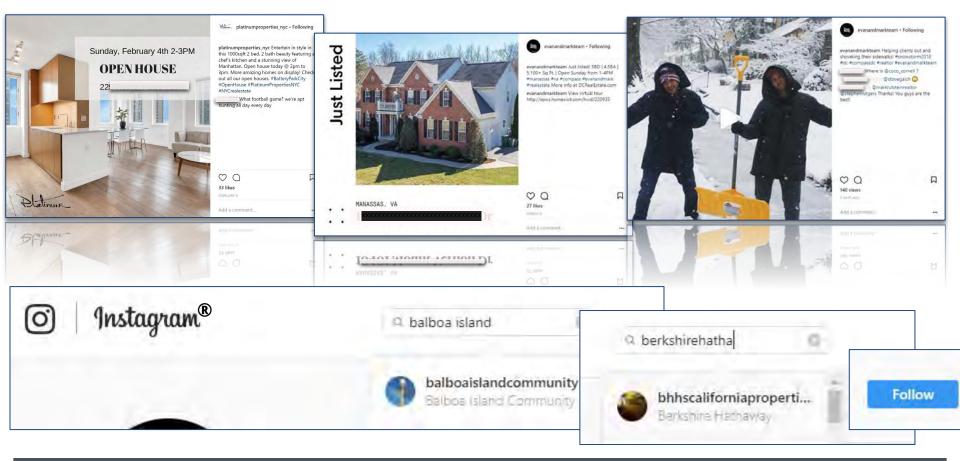


The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





ADD THREE POSTS AND BEGIN FOLLOWING OTHERS



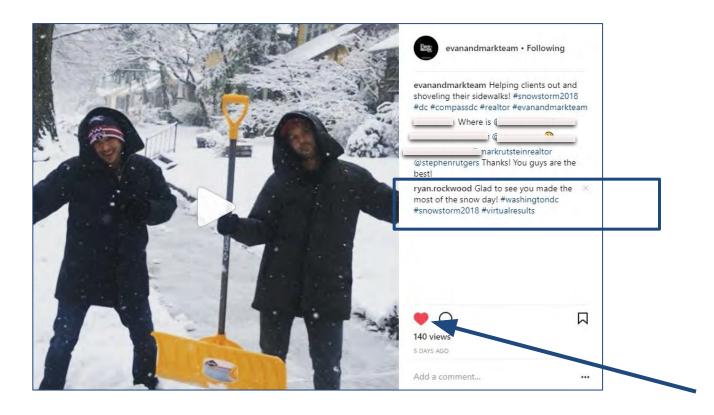


The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





COMMENT, LIKE AND ENGAGE



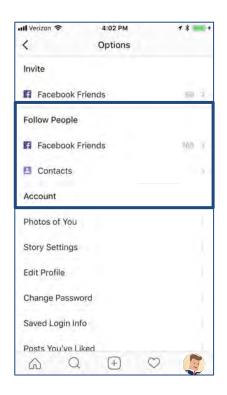


The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





FOLLOW FACEBOOK® FRIENDS AND CONTACTS



INVITE FACEBOOK® FRIENDS



Carrier fees for data usage may apply







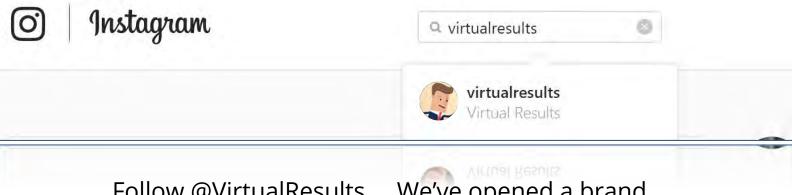
Sun Apr 1	Mon 2	Tue 3	Wed 4	Thu 5	Fri 6	Sat 7
	9am Just Sold - Ins			5pm Testimonial - I	12pm Open House -	
8	9 • 9pm Just Listed - Ir	10	11	12 • 5pm Coming soon -	13 • 12pm Open House	14
15	16 • 9am Just Sold - Ins	17	18	19 • 5pm Behind the sce	20 12pm Open House	21
22	23 • 9pm Just Listed - Ir	24	25	26 Som Rehind the see	27 • 12pm Open House	28
29	30	May 1	2	3	4	5
	9am Just Sold - Ins			 5pm Testimonial - I 	12pm Open House	+







ONE QUICK THING...



Follow @VirtualResults ... We've opened a brand new account. Each day, over the next 30 days we will repost the top Real Estate Instagram® account you must be following. Get a jump start by standing on the shoulders of giants.







advanced Tract

STEP FIVE: VISUAL STANDARDS



Instagram®



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





"Create a Cohesive Look in Your Feed!"

Decide before you begin how you're going to brand your account.

This could mean sticking to a color theme or specific filter to create a cohesive look in your feed.







PLAN YOUR LAYOUT

Here are some example layouts. Do not attempt when just starting out! But consider fonts and colors.





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





YOUR BRAND IS DETERMINED BY DESIGN, LAYOUT AND CONTENT Let's check out a few!



Features both personal and professional snapshots and a mix of, advice and quotes.



Showcases the most exotic and unique places customers can book



Features romanticized views of NYC, personal life, and luxury and celebrity lifestyle. 1,499 posts | 38.3k followers | 765 following



Showcases stunning shots of her listings and funny videos to keep her audience laughing

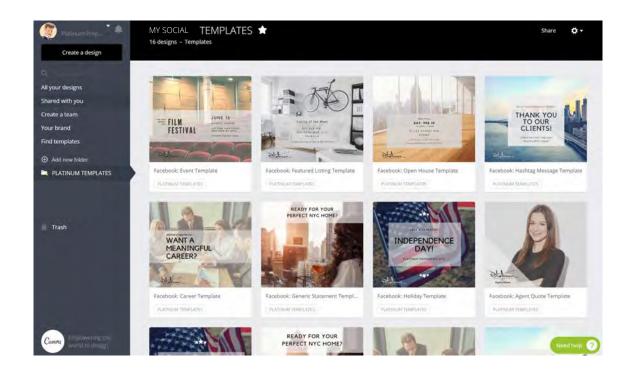


The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





VISUAL STANDARDS FOR MERE MORTALS









advanced Tract

STEP SIX: PICTURES FOR SOCIAL



Instagram®



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





BECAUSE INSTAGRAM® IS SO VISUALLY FOCUSED, IT'S CRUCIAL TO LEARN TO TAKE A GOOD PICTURE.

Think of the rule of thirds (use your phone's grid lines setting!)

Embrace the negative...space that is. You don't want your photo too busy, and you want your viewer focused on one thing.

It's all about perspective – shooting a photo straight on? Get with 2018! Try different angles, shoot from the ground up, shoot from above! #DronesAreAThing

Pay attention to details – nothing is worse than finding out you left your finger in the shot... or tenants, trash or cluttered areas.











AVOID THIS:

Don't brag. Let your work speak for itself.

DON'T BE SO OBVIOUS:

Blatantly promotional pictures/videos often inhibit your followers from connecting with your brand. Don't be so focused on the sell that you lose your brand advocates. Instagramers are looking for honest and real connection. Give it to them!

BE INTERESTING:

Don't be afraid to show people "behind the scenes" and the fun sides of employees/departments. Examples:

- a. Most unique room in a home
- b. What NOT to include in staging your home
- c. Most interesting home decor







FILTERS ARE A GREAT TOOL, BUT DON'T GET CARRIED AWAY!

Black and white is great – if it makes sense! Don't use this filter for every single post (unless you're a black and white photographer...or only work in black and white).

Some filters have very (very) subtle differences, but feel free to find 1-3 and stick with them.









advanced Tract

STEP SEVEN: BUILDING A STORY



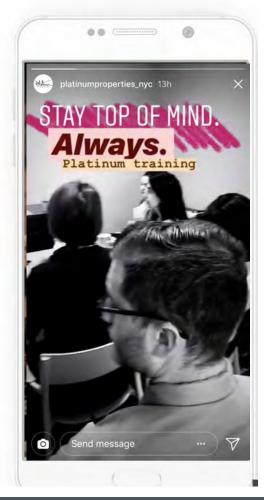
Instagram®



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.







INSTAGRAM® STORIES

This is a great feature for live events, sneak peaks, behind the scenes, a-day-in-the-life-type-posts, and announcements! As you share multiple photos and videos, they appear together in a slideshow format: your story.

Film video or post images that disappear within 24 hours..

Send images and video your favorite followers, getting them excited about new products or services.

Carrier fees for data usage may apply







advanced Tract

STEP EIGHT: PAID ADS



Instagram®



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





PAID ADS

Features

- All the amazing targeting of Facebook[®]
- LINKS!!!
- Photo / Video / Story Ads

Benefits

- Build Followers Quickly
- Web traffic
- Achieve goals faster:
 - Conversions / Leads
 - Branding
 - Sphere of Influence
 - User Engagement



Carrier fees for data usage may apply

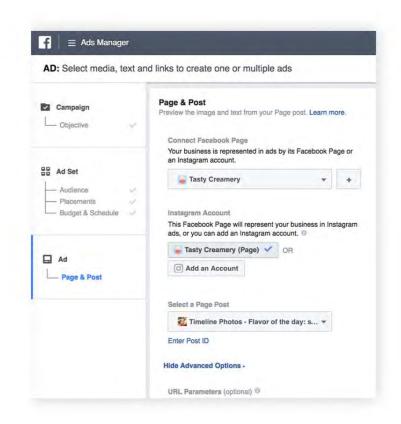






GET STARTED ON ADS





Within the App

Facebook® Ad Manager







GET STARTED ON ADS

Visit business.instagram.com







AND YOU ARE ON YOUR WAY!



















Powerful Social Media Software

Social media management made easy.

sproutsocial.com









Layout from Instagram®

Instagram's newest app is a better way to make collages. **Layout** lets you create one-of-a-kind **layouts** by remixing your own photos and sharing them with your friends.

Available on iTunes and Google Play









Simply great design for you and your team.

Get your team on brand. Unleash your creativity.

canva.com



The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





SO, ARE YOU READY TO IMPLEMENT THIS STRATEGY?





The views and opinions expressed in this presentation are those of the speaker's and do not necessarily reflect the policy or position of PNC Bank, N.A. and should not be construed as legal or professional advice.





Loving This Presentation?



Get the presentation and access webinar replays at VirtualResults.com/april









Did You Know We Do This Every Month?

#OMIE S. S CUS

REAL ESTATE PROFE

FIRST TIME HOMEBU*

OMER EXPERIENCE HOME

#OFESSIONALS HOUSING MARKE.

OMEBUVERS TECHNOLOGY HOME SALE.

FRIENCE HOME LENDING PROCESS REAL ES

WALS HOUSING MARKET TOP TEN LIST F

S TECHNOLOGY HOME SALES CUSTOMER

NG PROCESS REAL ESTATE PROFESSION

IP TEN LIST FIRST TIME HOMEBUYERS TI

S CUSTOMER EXPERIENCE HOME LENDIN

FE PROFESSIONALS HOUSING MARKET TOF

HOMEBUYERS TECHNOLOGY HOME SALE

WALS HOUSING MARKET TOP TEN LIST F

**TECHNOLOGY HOME SALES CUSTOMEP

**SS REAL

**SS REAL

**TECHNOLOGY HOME SALES CUSTOMEP

**SS REAL

**SS REAL

**SS REAL

**IRST*



Each will teach ONE KEY strategy that:

- Drives Traffic
- Creates Conversion
- Retains Sphere
- Creates REAL Business

Questions or Comments? Support@virtualresults.com







Notes and Replay from Today's Presentation

Visit the PNC Mortgage Agent Alliance Website

https://www.pnc.com/agent-alliance/english/home.html

View the Replay at VirtualResults.com/pnc-replay



